

Quality or Safety Contacts:

Stairways Compliance Hotline
814-878-2191

Erie County Dept. of Human Services
814-451-6860

The Joint Commission
Quality and Patient Safety
1-800-994-6610

www.jointcommission.org/contact-us/

Concerns regarding Benefits:

Community Care Behavioral Health Organization (CCBHO)
Toll Free Member Line *1-855-224-1777*

Carelon Behavioral Health (Beacon Health Options / VBH)
Toll Free Member Line *1-800-282-4548*